

# eBay Israel Utilizing Data for Brands Success

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# **Our Profile**

2 office locations – Netanya & TLV (~7500sqm), ~250 people

#### **Expertise:**

- Structured Data
- Innovation & New Ventures
- IL CBT BU
- Analytics
- Mobile







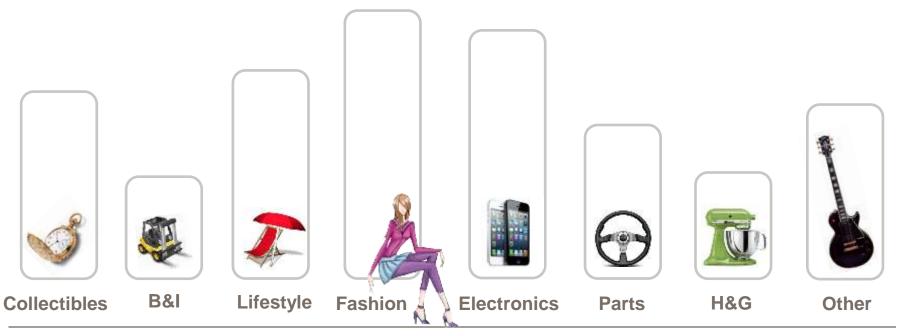








# What Israelis sell on eBay?





## What are we doing?

Close cooperation with

#### **PayPal**

for managed

accounts





to enhance sellers

performance



Setting up sellers

growth and

incentive

plans









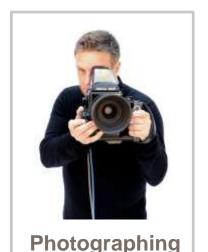
### What are we doing? Developing seller services



Store & listing design, coding, user experience & branding on eBay

**Editorial** - Unique content development for stores, listings, items description & search optimization





**Data integration** 

API tools development, ERP, CRM & Magento



Market research

Internal **Process optimization** 



and **customer** 

support consulting



**Design** – Logo, packaging, inserts and greeting cards



### What are we doing? Shipping & logistic solutions













Preferred rates for

eBay sellers & payment

with **PayPal** 



**Drop-Shipping from** 

Hong-Kong &

China



**Fulfillment centers** 

& hubs in US & EU



1 Day

Shipping to

US & EU





### The potential – Unique Israeli products



World wide known and unknown

Unique Israelimade products Diamonds, Jewelry & Gemstones



Clothing,
Shoes &
Accessories







# Every 15 sec. an Israeli sells a product on ebay



# Every 2 min. an item is shipped to the US





# Every 20 min. a

Judaica item is

being sold





# 8.91 carat diamond was recently sold by Israeli seller for over 350,000 NIS







# Did you know?

Every 4 sec. an Israeli buys an item on eBay







# Dental clinic equipment



# Donut production machine







# Underwater scooter





# Rolex gold watch was bought for 277,000 NIS





# Israeli bought a 458 Ferrari







# Houses in Florida





small

country

BIG
opportunities





# Product Research Tool by **ebay**





- Market research and Product analysis Tool
- ebay eco system
- Manufacturing Brand point of view
- Harnesses structured and catalog data





## **Business Needs**

- Support Business development win new business
- Support Account management expand existing businesses
- Help brands and manufactures make better decisions





# Solution Tech Reqs

- Big Data Support up to 5 billion rows
- Support up to 100 concurrent users
- Immediate response less than 3 seconds
- Great UX
- Rapid development

















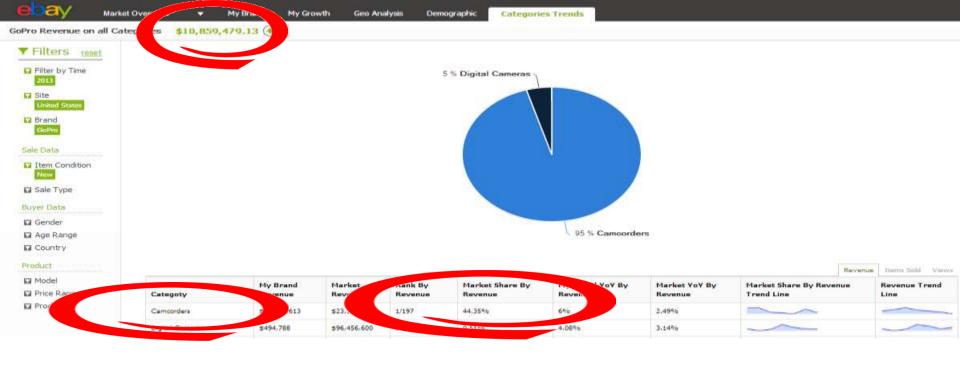
**Home Page** 



#### Set filters:

- Time 2013
- Site united states
- Brand GoPro
- Item condition new



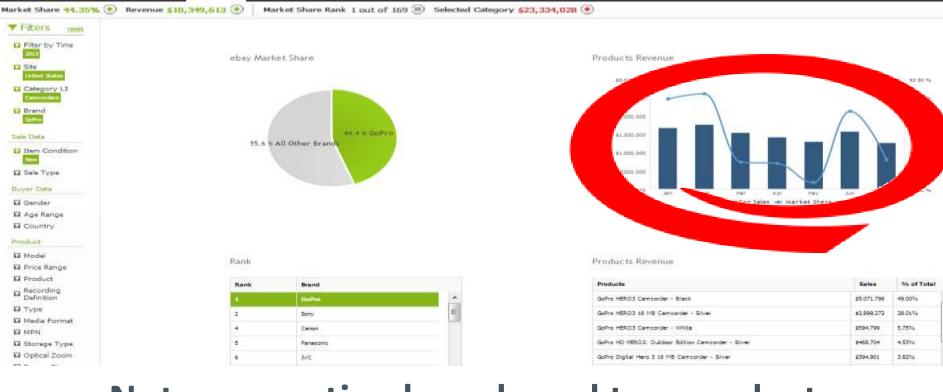


In Camcorders - GoPro brand is ranked #1 with a 44.35% ebay market share where is there additional potential for GoPro on ebay?



- Next step is brand view on specific category and Set filters:
  - Time 2013
  - Site united states
  - Category Camcorders
  - Brand GoPro
  - Item condition new





Categories Trends

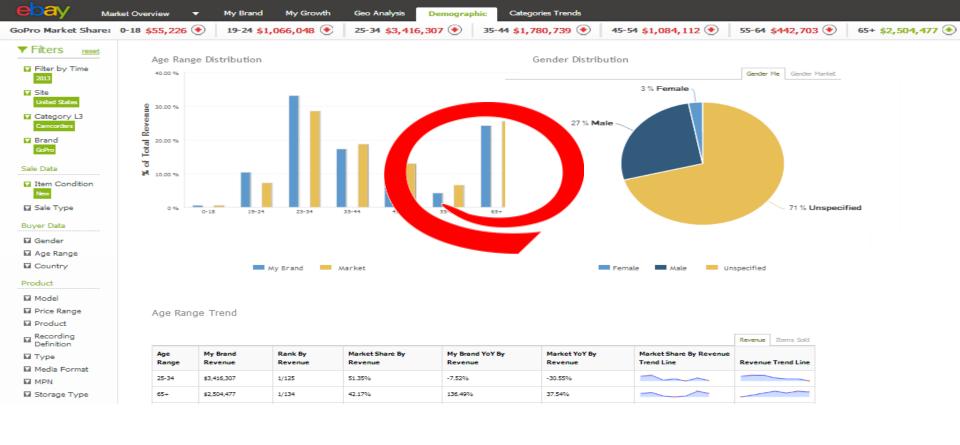
Note competing brands and top products
GoPro's market share started around 50% and went
down to 41% by July



GoPro's growth gap compared to the market growth is shrinking



Unusually high export rate. Especially to the Russian federation

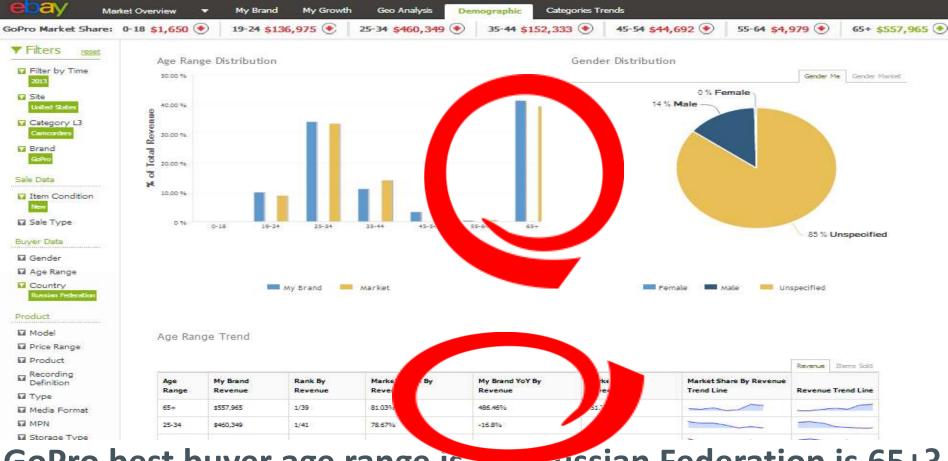


#### GoPro second best buyer age range is 65+?



- Check out the demographic tab but this time filter:
  - Time 2013
  - Site united states
  - Country Russian Federation
  - Category Camcorders
  - Brand GoPro
  - Item condition new





GoPro best buyer age range is the Russian Federation is 65+? With YoY growth of 486%!!!



#### Possible cause:

 Russian drivers use GoPro camcorders as Dash Cams (corrupt legal system and <u>fake accidents</u>)

#### Suggestions for GoPro:

- Sell directly in Russia
- Create a logistic silo and move inventory to Russia
- Create a Dash Cam dedicated product



#### Conclusions

- Utilizing BIG DATA
- To create business tools
- To enable brands and manufactures business growth on ebay

## Questions?



